Index MEDICAL COLLEGE, HOSPITAL & RESEARCH CENTRE, INDORE

(Unit of Mayank's Welfare Society) (Constituent Unit of Malwanchal University)







NABL Certificate No. MC-3448 NABH Certificate No. PEH-2019-0966



IMCHRC/VAC/2024/15

Date - 10 JUNE, 2024

CIRCULAR

We are pleased to announce that a Value added course on 'QUALITY CONTROL & ASSURANCE IN HOSPITAL has been scheduled on 24 JUNE to 26 JUNE, in the LT-3 of INDEX Hospital Indore.

It is being organized by the faculty of IMCHRC of Malwanchal University to train the FINAL PROF Medical students to understand about quality control & quality assurance in hospital

The course is free for all students. Interested students are requested to register for the course by $15 \ \text{JUNE} \ 2024$.

For registration contact, DrGouravSaxena, contact - 9425990180

Dr.AmrutaLoya contact- 9623443346

Dean IMCHRC, Indore

CC

- The Chairman
- Vice Chairman
- Vice Dean
- Registrar Malwanchal University
- All Administrators
- HODs of all Departments
- Notice Board College notice board, Hostel Boy's/ Girl's, PG Hostel

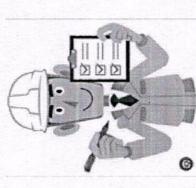
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Registrat
(M.P.)

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Malwanchal

University

Index Medical College, Hospital & Research Centre, Indore



Quality Control and Assurance in Hospital

About

The course has been planned to broaden the participant's knowledge on quality control and assurance in hospital. It aims to give the

perspective on how the quality control and quality

assurance can have an impact on health care

outcomes.

Course Outcomes

At the end of the course, the participants will have learnt about

Quality control in health care.

Assurance in health care.

 Impact of poor quality control and assurance in health care.

· Remote health care services.

· Financial considerations.

Modules

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· What do you mean by quality control in health

Care?

• What is assurance in health care?

 What is the impact of quality control and assurance in remote hospitals?

Developments in quality as surance.

What is patient safety knowledge?

gibility: Final year Medical Students

Coordinator: Dr. Gourav Saxena Registration fee: Rs. 0

Dates: 24 June to 26 June, 2024 Venue: LT -3 – Index Hospital

Resource Person: Dr. Gourav Saxena Dr. Amruta Loya

A value added course designed to provide insight into the basics of Quality control and assurance in bospital.

Registral University
Malwanchal University
Indore (M.P.)

Value Added Course

Topic: Quality Control and Assurance in Hospital

For :Final year MBBS students

Day -1: (24	/06/2024) Monday	
Quality control – what does it mean?	9:00 am – 10:00am	Dr MubarikSayyed
Measures in heath care	10:00 am -11:00 am	Dr Rahul Jain
Tea	11:00 am – 11:15 am	
Assurance – what does it mean	11:15 am – 12:15 pm	Dr MubarikSayyed
Quality control assurance interactions	12:15 pm — 1:15 pm	
Lunch	1:15 pm – 2:00 pm	
Dimensions of quality health care	2:00 pm – 3:00 pm	Dr Rahul Jain
Indicators for the need for quality and assurance	3:00 pm – 4:00 pm	Dr MubarikSayyed
Day -2: (25	5/06/2024) Tuesday	
Factors that influence quality of care 9:00 am - 10:00am		Dr MubarikSayyed
Tools to help health care personnel to improve quality	10:00 am -11:00 am	Dr Rahul Jain
Tea	11:00 am – 11:15 am	
Comprehensive strategy	11:15 am – 12:15 pm	Dr.AmrutaLoya
Health care quality basic concepts	12:15 pm – 1:15 pm	Dr Rahul Jain
Lunch	1:15 pm – 2:00 pm	
Health care quality and assurance in rural practise	2:00 pm – 3:00 pm	Dr Rahul Jain
Economy – A concern	3:00 pm – 4:00 pm	Dr.Amruta Loya
Day -3: (26/	06/2024) Wednesday	
Setting of standards	9:00 am – 10:00am Dr MubarikSayye	
International recommendations	10:00 am -11:00 am	Dr MubarikSayyed
Tea	11:00 am – 11:15 am	
Plan, Do, Check, Act Cycle	11:15 am – 12:15 pm	Dr Rahul Jain
Feedback and discussion	12:15 pm – 1:15 pm	1 1/0

Registration (M.P.)

Maiwanchal University
Indore (M.P.)

Report: QUALITY CONTROL & ASSURANCE IN HOSPITAL

A value added course on 'QUALITY CONTROL & ASSURANCE IN HOSPITAL has been scheduled on 24 JUNE to 26 JUNE, in the LT-3 of INDEX Hospital Indore.

This course was conducted for 18 hours, where each session was conducted for 6 hours. The total number of participants attending the course was 86.

The course was conducted for Final year medical students to learn and prepare themselves to effectively collaborate with colleagues with different experience levels or opinions and get to learn about quality control and assurance in health care.

The speakers of the course were Dr. MubarikSayyed, Assistant Professor, Department of General Surgery and Dr. Rahul Jain, Assistant Professor, Department of General Surgery, Dr Sanjay Patidar, Professor, Department of General Surgery.

The course was conducted for three sessions; each session was conducted for six hours.

The modules for this course were as follow:

- What do you mean by quality control in health care?
- What is assurance in health care?
- What is the impact of quality control and assurance in remote hospitals?
- Developments in quality assurance.
- What is patient safety knowledge?

Quality control and quality assurance is the most important aspect in the health care. Thus, it becomes important for health care professionals to learn and know about this in a effective manner.

The various components of quality care were discussed like safe, efficient, effective, equitable, economic, patient centered and timely interventions. The safety is the foundation upon which all other aspects of quality care are built.

End users of health care services patient and family members as well as health care providers and its professionals. Hence responsibilities should be fixed.



Quality assurance is that set of activities that are carried out to previously set standards to monitor and improve performance so that the care provided is as effective and as safe as possible.

It was explained that

- The components of quality management that ensures the right things are being done based on standards and established goals
- What are the systemic process of checking if a health care service is meeting specific requirements.
- How to reduce waste and unnecessary activities and improve service delivery.

Focused discussion was done on systemic performance like health priorities, system planning, financing and resource allocation done at national level and global level.

General environment of the country, legislation, and other regulatory mechanisms, professional recognitions and overall quality management.

Institutional and clinical performance were considered including external assessment like accreditation, licensing, peer review and internal assessment like patient's right, risk management, clinical governance, clinical audit, performance indicators and bench marking.

At the end of this course, the participants learned about:

- Quality control in health care.
- Assurance in health care.
- Impact of poor quality control and assurance in health care.
- Remote health care services.
- Financial considerations.

Description (Mr. 19)

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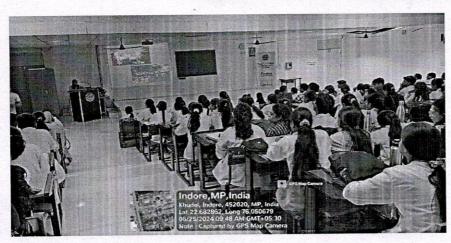
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VAC on Quality Control and Assurance In Hospital



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